

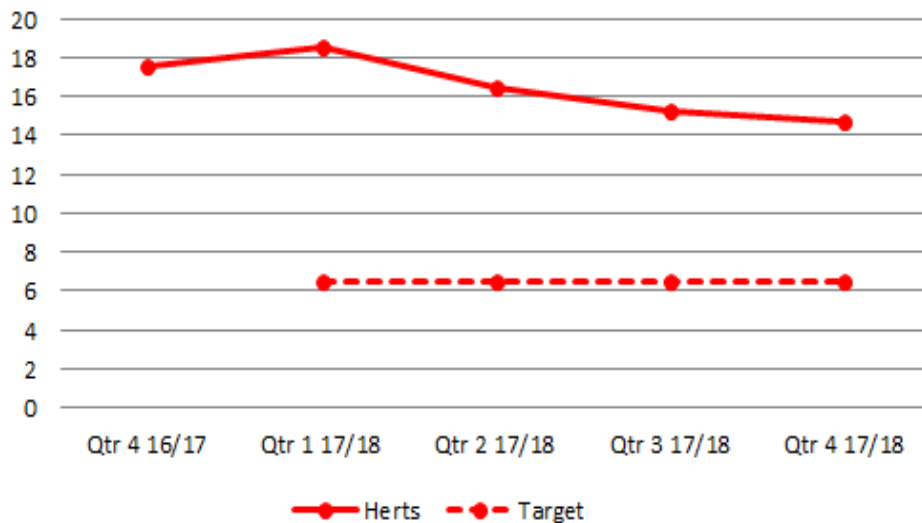
Quarter 4 Performance Report

www.hertsdirect.org



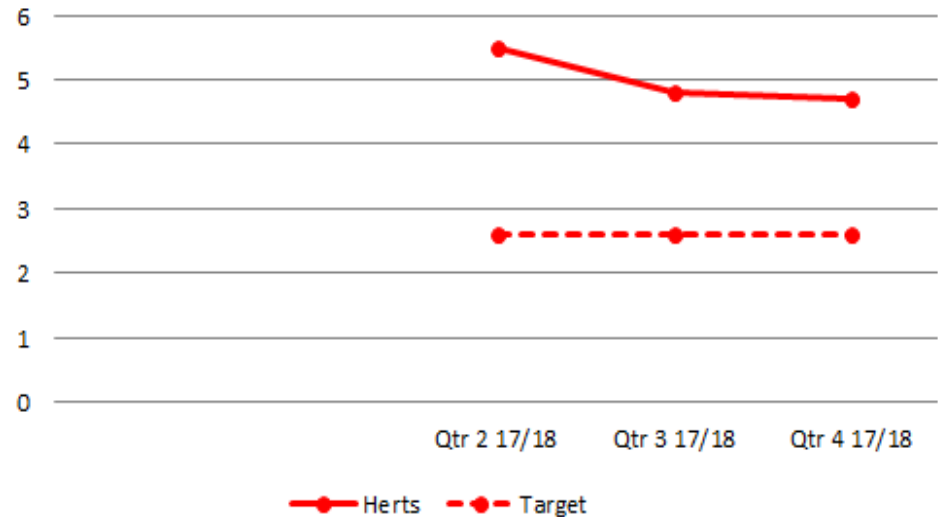
Adult Care & Health

Overall Delayed Transfer of Care from Hospital (NHS Social Care Joint) per 100,000 population



14.7 rate per 100,000
Performance improved from 15.3 last quarter

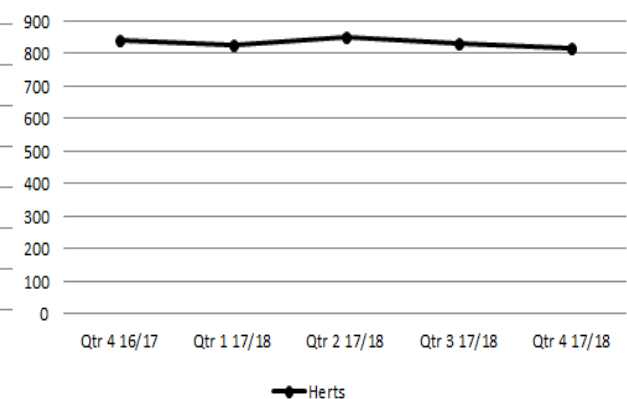
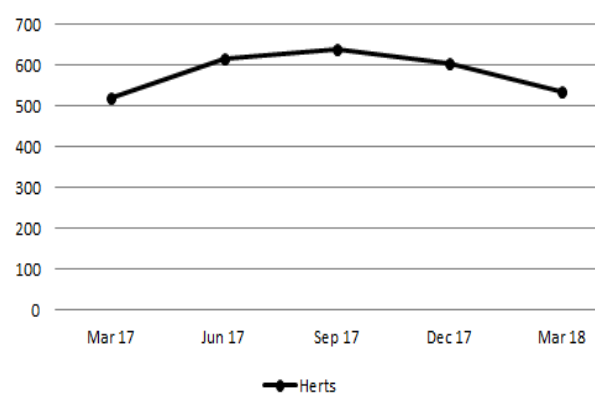
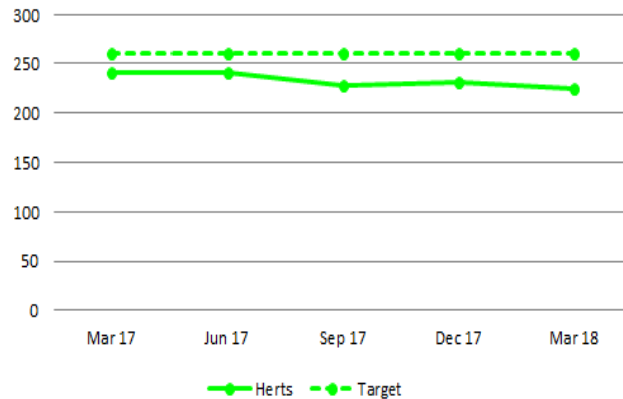
Delayed Transfers of Care Attributable to Social Services (per 100,000 population)



4.7 per 100,000
Performance improved from 5.1 last quarter

Children, Young People and Families

Reducing Referrals, Child Protection Numbers and Numbers of Looked After Children



Referrals to Specialised Children's Services

224 rate per 10,000

Performance improved from 230.8 last quarter

Number of Children Subject to a Child Protection Plan

533

Numbers have decreased since last quarter

Number of Children Looked After (as at the end of the month excluding

Unaccompanied Asylum

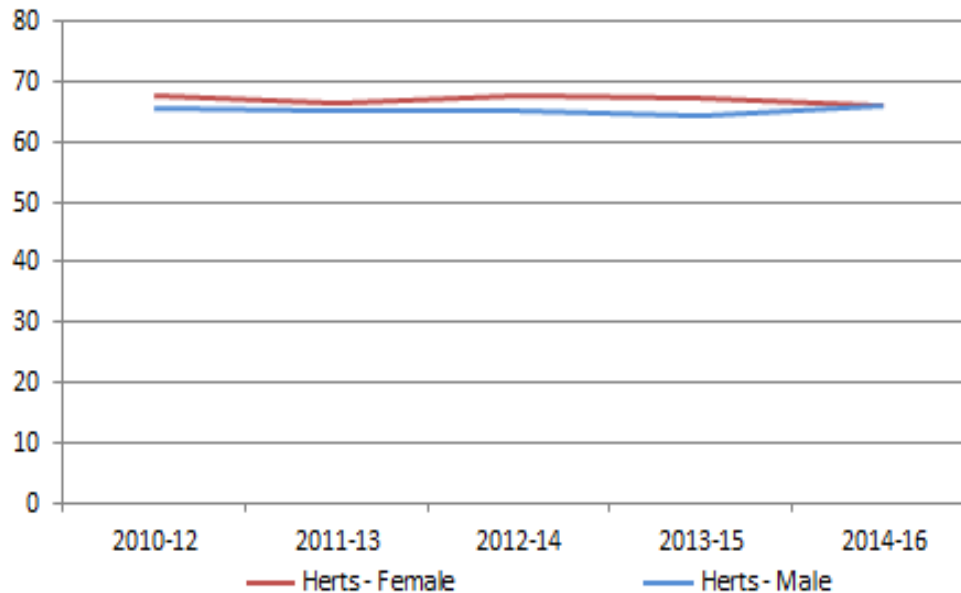
Seeking Children (UASC)

815

The number of looked after has reduced from 832 last quarter

Public Health & Prevention

Healthy Life Expectancy at Birth (No. of Years)

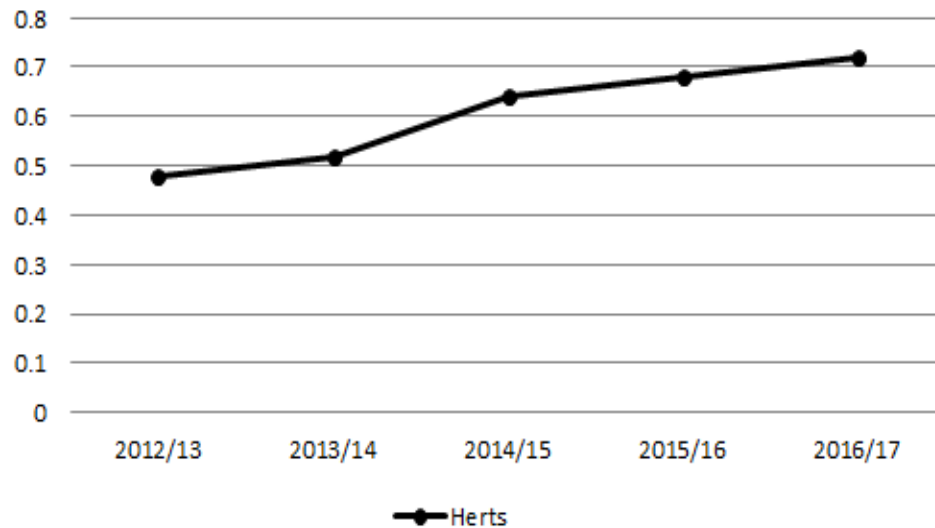


66.1 (females)
Declined from 67.4

66.1 (males)
Increased from 64.3

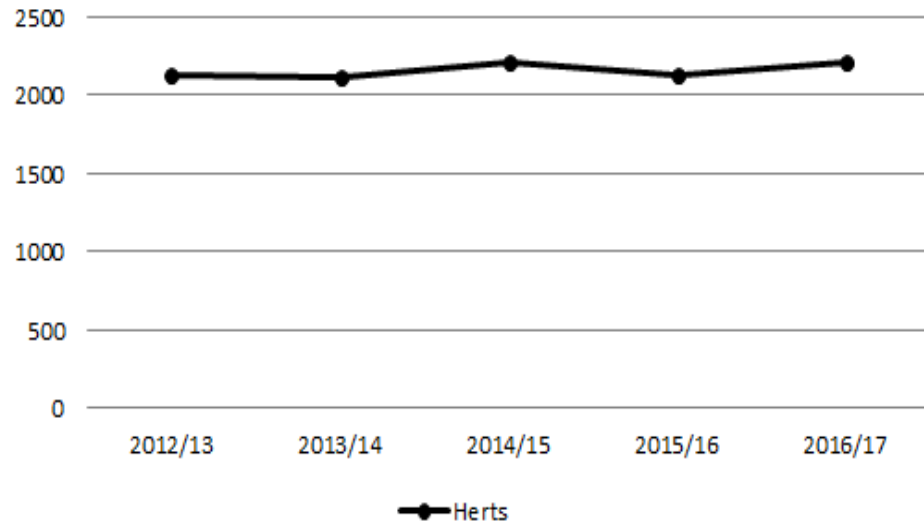
Public Health & Prevention

Percentage of Dementia Prevalence



0.72%
Risen from 0.68% last year

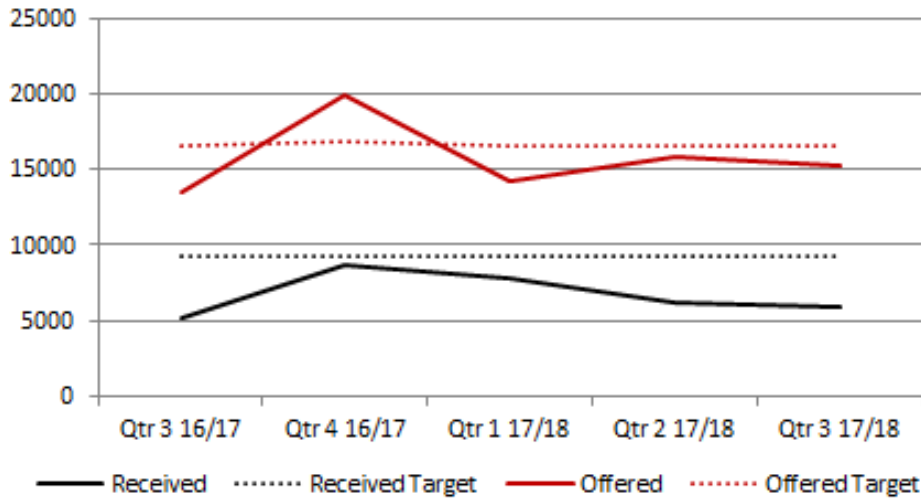
Rate of Injuries due to falls (65+) (per 100,000)



2,206 per 10,000
Performance declined from 2,124
in the previous year

Public Health & Prevention

Number of Health Checks



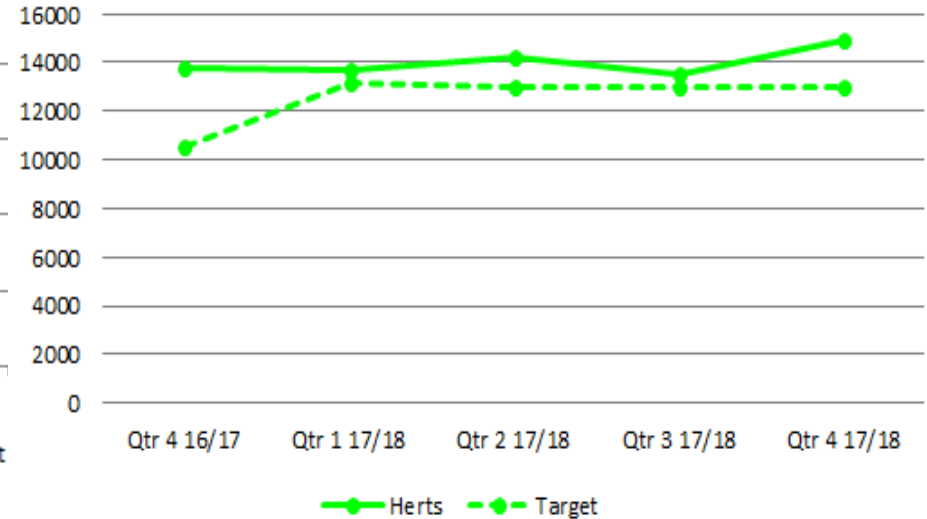
15,220 (offered)

Performance declined from 15,896 last quarter

5,884 (received)

Performance declined from 6,248 last quarter

Herts Health Walks – Participations

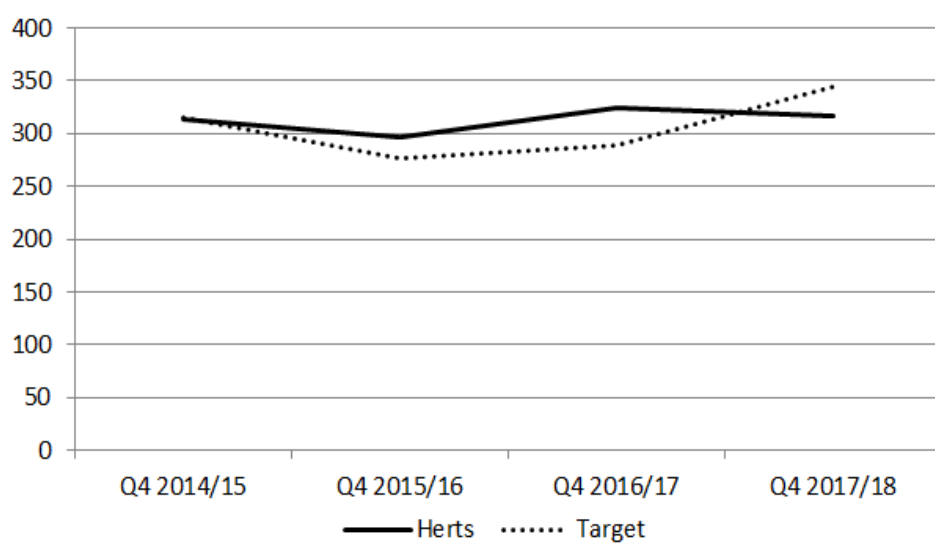


14,922

Performance improved from 13,540 last quarter

Community Safety & Waste Management

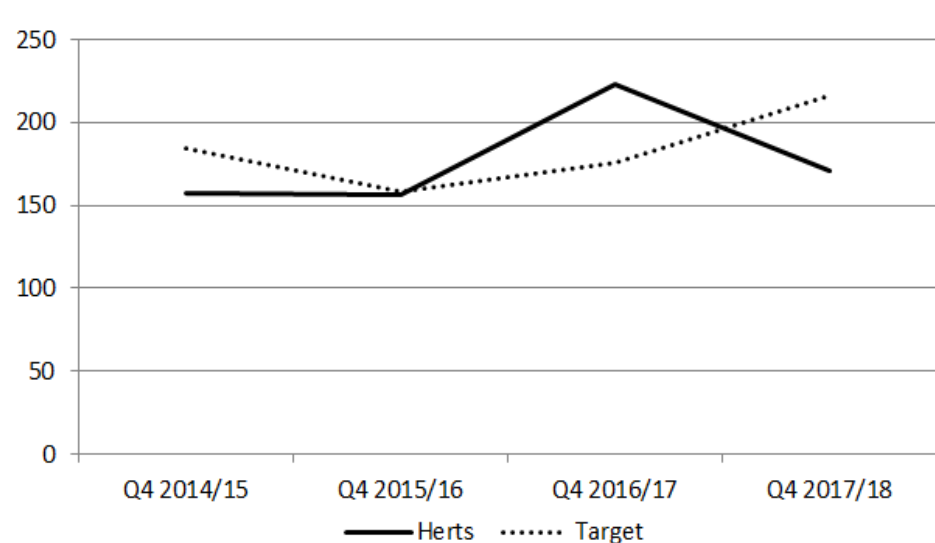
Primary Fires (quarterly)



317

Down from 324 last quarter

Secondary Fires (quarterly)

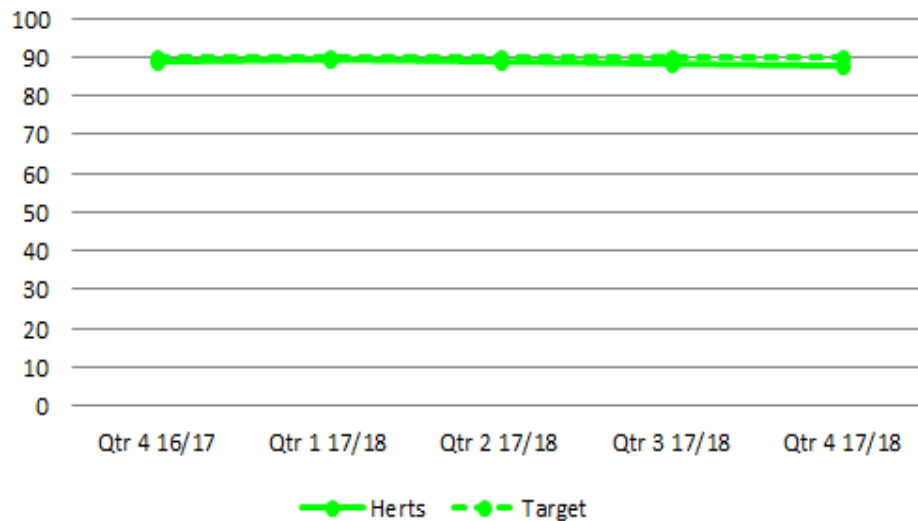


171

Number has decreased from 223 last quarter
Q4 2016-17

Community Safety & Waste Management

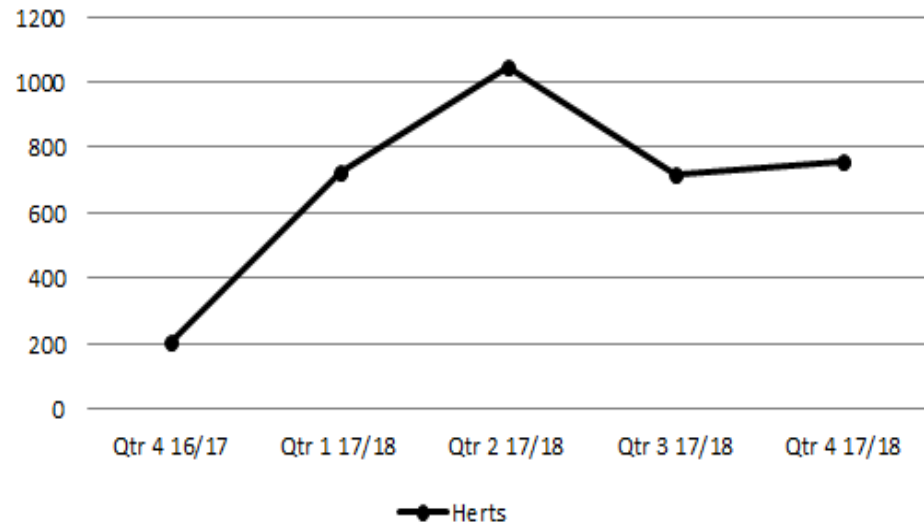
Percentage of Attendance Standards (all property fires) all pumps



87.5%

Performance declined from 88.3% last quarter

Number of Safe & Well Initiative Visits

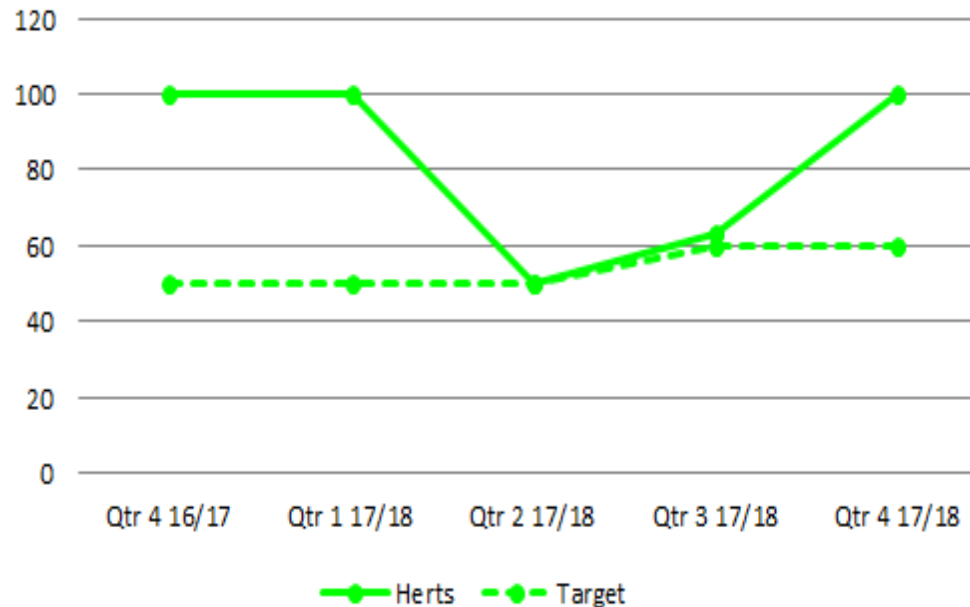


757 visits

Performance improved from 718 last quarter

Growth, Infrastructure, Planning and the Economy

Percentage of decisions for major county matter planning application



100%

Performance improved from 63% last quarter

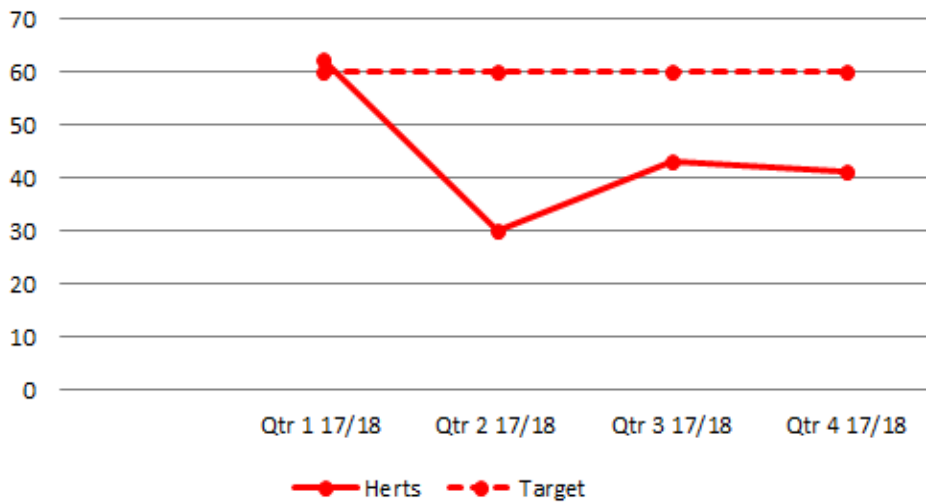
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Highways and Environment

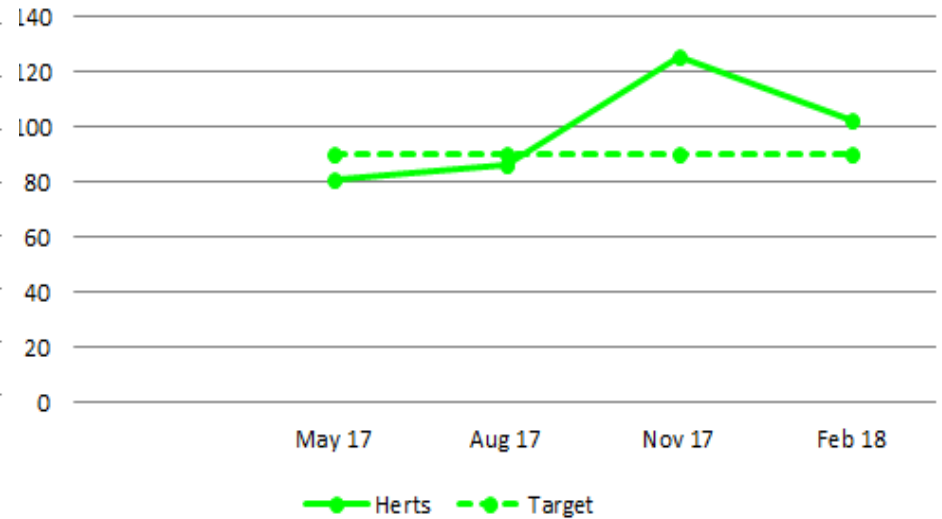
Overall performance above target

Integrated Transport Control Centre (ITCC) Percentage of Network Interventions



41%
Performance declined from 43% last quarter

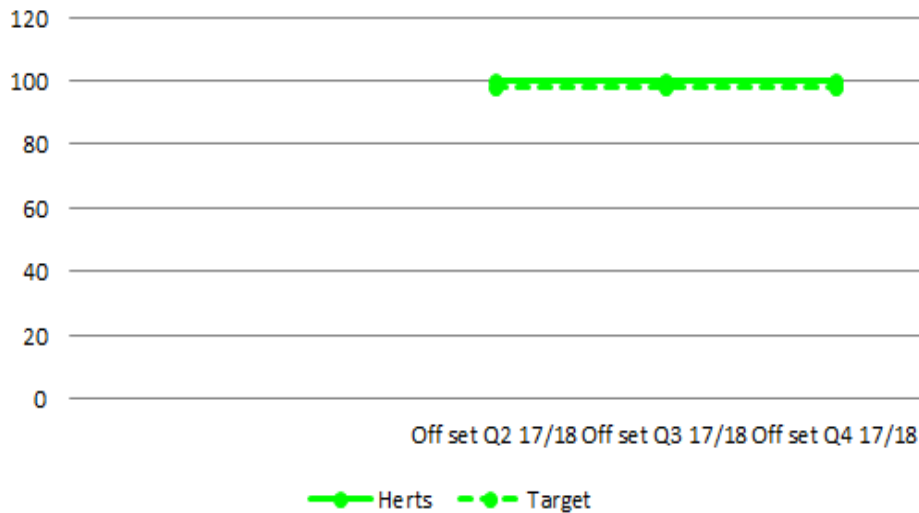
Percentage of schemes delivered against the Integrated Works Programme



102%
Performance declined from 130% last quarter

Highways and Environment

Street lighting defects rectified within the prescribed response times

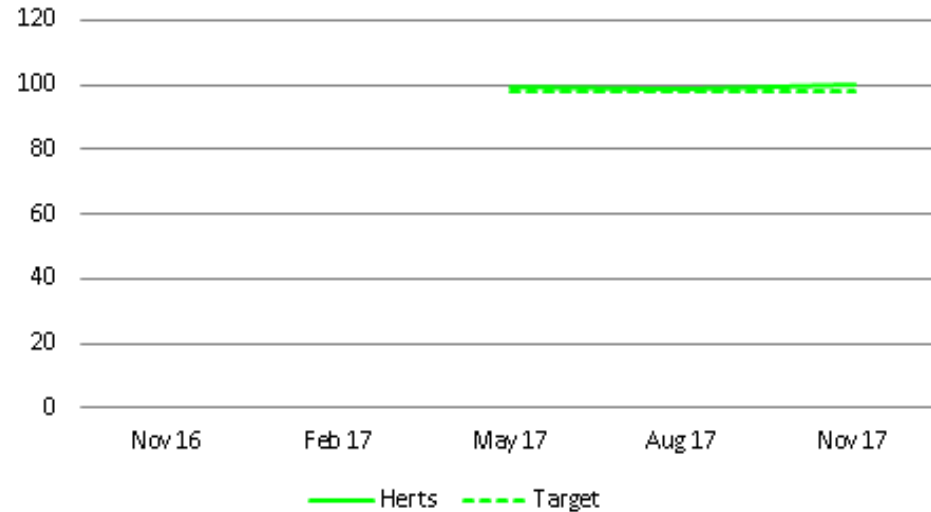


100%

Performance remained stable since last quarter

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Response to Cat 1



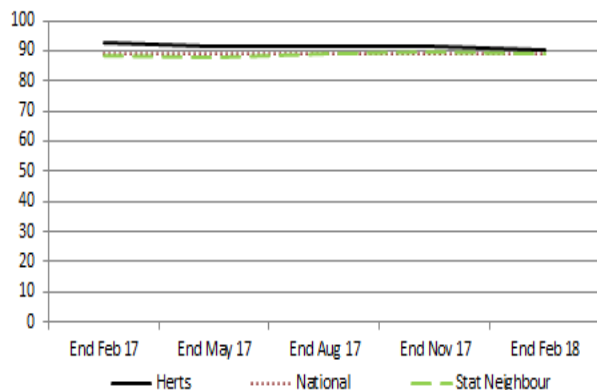
41%

Performance declined from 43% last quarter



Education, Libraries & Localism

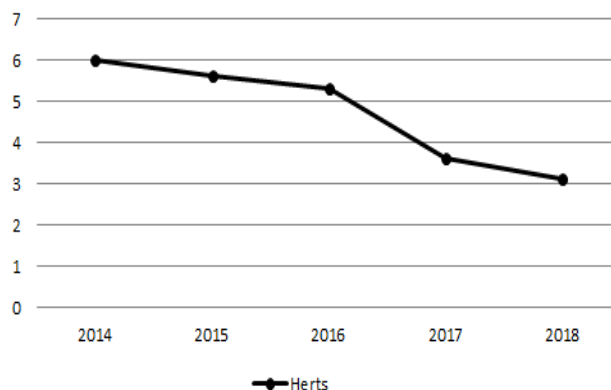
% Schools rated Good or Outstanding



90.5%

Performance declined from 91.8% in November

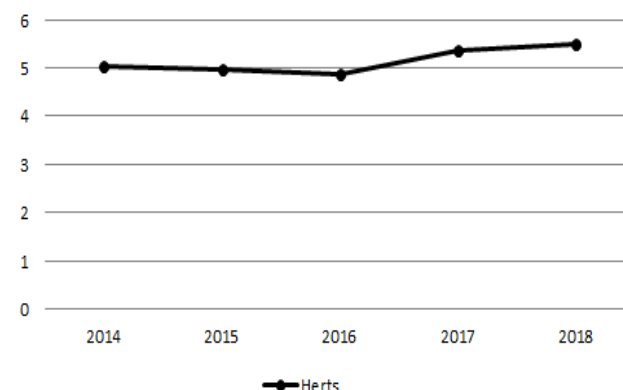
% of Hertfordshire children not allocated a ranked school (Primary)



3.13%

Performance improved from 3.62% last quarter

% of Hertfordshire children not allocated a ranked school (Secondary)

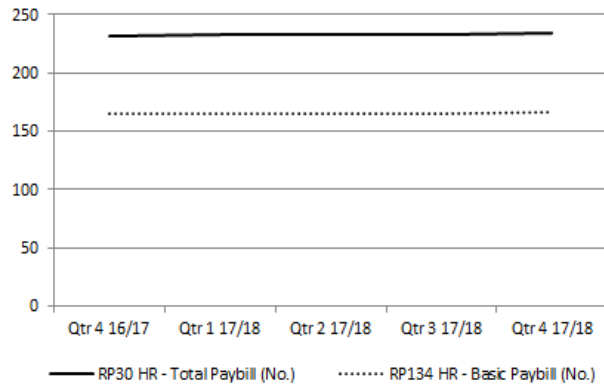


5.48%

Performance declined from 5.37% last quarter

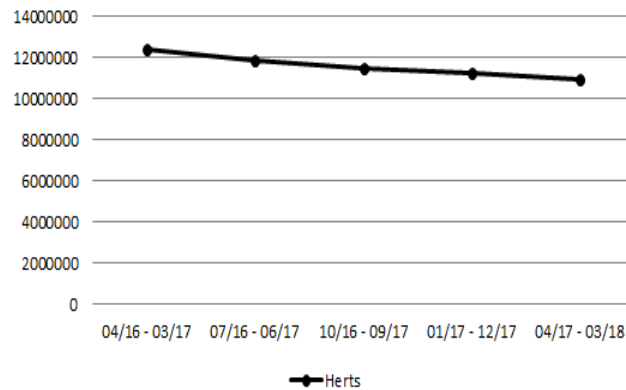
Resources and Performance

HR - Paybill



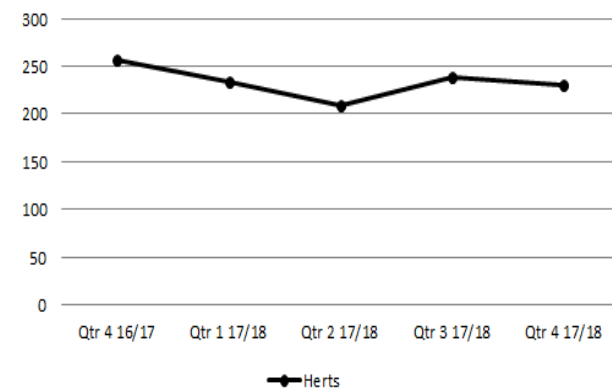
£234.1m (Total)
Up from £233.1m
£165.7m (Basic)
Up from £165.1m

Agency Spend



£10.91m
Performance improved from
£11.19m last quarter

Number of Complaints



230
Stage 1 & Stage 2 = 230
Performance improved from
239 in Q3 2017-18